

ABSTRACT

The Hajj is a phenomenon of religion outstanding, great event indicated by the Creator to all His servants. In the pilgrimage there is no difference between caste and ethnicity, no gender diksriminasi, even skin color differences. Hajj is the fifth pillar of Islam held disebuah holy land which Allah SWT provides a place for Muslims to perform tawaf and worship other.

Since 1949 the Indonesian government began to conduct the inaugural departure of Indonesian pilgrims to the holy land. Given the implementing Hajj is massive, lasting in the long term (continuous / continuous) and the organization of the Hajj require good management and involve public affairs, then the government should be able to transparently accountable to the public (community). Therefore, the government in this case the Ministry of Religious Centre gives authority to the Ministry of Religion District / City to take care of the management of the Hajj in its territory, one of which is in the city of Bandung.

However, over the journey in 2010-2015, is still frequently found problems that enveloped the implementation of the pilgrimage in the city, one that is, problems in the administrative services and document passport Hajj pilgrims administration incomplete resulting in delivery delays to the immigration process. To the researchers raise the research on the evaluation of the implementation of the pilgrimage city of Bandung in 2010 until 2015. The research was conducted by the method deskriptif kaulitatif that use interviewing techniques and retrieval of documentation in the form of data or written report.

From these results it can be concluded that the implementation of the Hajj activities carried out by the Ministry of Religious Bandung not running optimally completely from year to year . It can be seen from the various evaluation criteria , there are several points indicates that the performance of the Hajj ministry of religion section of Bandung is not maximized , the first criteria on adequacy , measured by solving administrative problems passports are still not optimally . The second on grading criteria which indicates that there are pilgrims that are difficult to obtain it means a lack of socialization sexy organizers to prospective Haj pilgrims .