## **ABSTRACT**

Based on the results of research on Sub Division of General and Civil Service Department of Population and Civil Registration Bandung, that there is still lack of employees it is still visible from the low quality of the employee's job and responsibility and awareness of employees in attendance during working hours, it is caused by the Head of Department less attention or assess the employees in the implementation of the work program as well as the leadership is less encouraging employees to create excitement and enthusiasm in his work.

The method used in this research is descriptive method of analysis, the method of research that described the events based on data and facts that existed at the time of the study, then the data is resumed and analyzed, through statistical parametric using simple linear regression analysis by SPSS. Data collection techniques memalui library research, field research, non participant obsession, interviews, and questionnaires were distributed to 23 respondents.

Based on regression analysis that implementation of the empowerment of human resources in improving employee performance there is a considerable influence pales improved human resource empowerment pegawaipun then the performance will increase.

The obstacles faced by the Head of Section in the empowerment of human resources, among others, lack of knowledge and is responsible for the employment of so in the completion of the work has been delayed and there is a maximum and a lack of awareness and trustworthy in terms of attendance and completion of work.

Efforts were made Head of Section is seeking to provide a training to pegawainyadan put employee according to his ability and giving spirit in carrying out the work and help employees grow or gave his thoughts on the progress of the Department.

Conclusions from the study on Sub Division of General and Civil Service Department of Population and Civil Registration Bandung is that the empowerment of human resources have not been fully implemented in accordance with the grain of empowerment, this is due to the low performance of employees.

The suggestions to researchers give to the Head of Section, among others in implementing the empowerment of human resources should consider the points empowerment in order to improve the performance of employees and the empowerment Head of Section must be sure not to lose authority and power.