ABSTRACT

This study aims to determine the effect of work ability and competency on job stress and its impact on employee job satisfaction at Travel Bandung City. The sampling technique used is probability sampling with a total sample of 61 respondents. Data collection techniques used are field research and library research. Testing research instruments using validity test, reliability test, normality test. The data analysis method used is path analysis, Interval Successive Method (MSI), multiple correlation, and the coefficient of determination with the help of SPSS 26 software. Hypothesis testing is carried out either partially with (TEST T) or simultaneously through (TEST F).

In general, the results of this study indicate that work ability, competence, and work stress are in the unfavorable category, and there is significant influence both simultaneously and partially. The results of the data analysis show that the influence of work ability, competency on work stress is 85,6% and work ability has less influence than competence. Partially, work stress has a significant effect of 68,6% on employee job satisfaction.

Keywords: Work Ability, Competence, Work Stress, and Employee Job Satisfaction