

## Abstract

The paper entitled “**English Language Speaking Skills of Tourist Information Center Staff at HuseinSastranegara International Airport when Dealing with Foreign Visitor**” aims to find out how the speaking skills of the tourist information center staff at HuseinSastranegara International Airport when they dealing with foreign visitors. The focus of this research are English language speaking skills of the staff, their hospitality, and the foreign visitors enjoyment when they visit tourist information center. The method of the research used by the writer in this study is descriptive-qualitative. The data was obtained by conducting observation, interview, also through questionnaire. Thewriteranalyzedsevenrespondents from the tourist information center staff and seven respondents from the foreign visitors.From the results of this study, it was found that not only the speaking skills of the tourist information center staff is important to make the tourist understand when the staff explained the information, but the staff hospitality also important.

The findings of this study contribute to the research on the speaking skills of tourist information center staff when dealing with foreign visitors.

**KEYWORDS:** *English language, speaking skills, tourist information center, airport.*