

DAFTAR PUSTAKA

Jurnal

- Ahmad, M. A. (2012). Problems and Internal Control Issues in AIS from the View Point of Jordanian Certified Public Accountants. *Journal of Emerging Trends in Computing and Information Sciences*, 3, 1622.
- Ali, B. J., Omar, W. W., & Bakar, R. (2016). Accounting Information System (AIS) And Organizational Performance : Moderating Effect Of Organizational Culture. *International Journal of Economics, Commerce and Management*, Vol.4, Issue 4, 138-158.
- Amalia, S. M., & Pratomo, D. (2016). Pengaruh Kualitas Sistem Informasi, Kualitas Informasi, Dan Perceived Usefulness Terhadap Kepuasan Pengguna Sistem Informasi Akuntansi (Studi Pada Pengguna Sistem Informasi Akuntansi. *e-Proceeding of Management*, Vol.3, No.2. 1516 - 1522.
- Ashianti, Agnes. 2013. Pengaruh Kesesuaian Tugas-Teknologi, Kepercayaan, dan Efektifitas Sistem Informasi Akuntansi Terhadap Individu Pada Pasar Swalayan Di Kota Tangerang, *Jurnal Ultima Accounting*. Vol 5. No.2.
- Bruno, E., Lacoviello, G., & Lazzini, A. (2015). The Adequacy of Information Systems for Supporting the Asset Quality Review Process in Banks. Evidence from an Italian Case Study. Dalam D. Mancini, & R. P. Dameri, *Strengthening Information and Control Systems* (hal. 59-75). Switzerland: Springer International Publishing.
- Chang, C.S., Chen, S.Y., & Lan, Y.T. (2012). Motivating medical information system performance by system quality, service quality, and job satisfaction for evidence-based practice. *BMC Medical Informatics and Decision Making* , 12 - 135.
- Davis, F. D. (1989). Perceived Usefulness, Perceived Ease of Use, and User Acceptance of Information Technology. *MIS Quarterly* , Vol 13(3), 319-340.
- DeLone, W. H., & McLean, E. R. (2003). The DeLone and McLean Model Of Information System Success: A Ten-Year Update. *Journal of Management Information*, Vol 19(4), 9-30.

- DeLone, W. H., & McLean, E. R. (2016). Information Systems Success Measurement. *Foundations and Trends in Information System*, Vol.2, No.1, 1–116.
- Emeka-Nwokeji. (2012). Repositioning Accounting Information System Through Effective Data Quality Management: A Framework For Reducing Costs And Improving Performance. *International Journal of Scientific & Technology Research*, Vol 1(10), 86 -94.
- Gelderman, M. (1998). The Relation Between User Satisfaction, Usage of Information Systems and Performance. *Information & management*, 11-18.
- Goel, S., InduShoba, N., & Smith, C. (2010). Metrics for characterizing the form of security policies. *The Journal of Strategic Information Systems*, Vol 19, Issue 4, 281 - 295.
- Goodhue, D. L., & Thompson, R. L. (1995). Task-technology fit and individual performance . *MIS Quarterly*, Vol.19 (2), 213-236.
- Gorla, N., Somers, T. M., & Wong, B. (2010). Organizational impact of system quality, information quality, and service quality. *The Journal of Strategic Information Systems*, Volume 19 Issue 3, Pages 207-228.
- Hadiwijaya, H. (2018). Pengaruh Komunikasi Dan Kualitas Pelayanan Terhadap Kinerja Perawat Di Rumah Sakit Bhayangkara Palembang. *International Journal of Social Science and Business* . , Vol 2 No3, 124-131.
- Hall, J. A. (2011). *Accounting Information System* (Seventh Edition ed.). United State of America: South-Western.
- Hamblin, D. J., & Phoenix, D. A. (2012). A model for managing data assurance in higher education. *Journal of Higher Education Policy and Management*, Vol 34, Issue 4, 421 - 435.
- Hamilton, S., & Chervany, N. L. (1981). Evaluating information system effectiveness - Part I : Comparing Evaluation Approache. *MIS Quarterly: Management Information Systems*, 55-69.
- Hati, R. P. (2017). Pengaruh Efektifitas Penerapan Sistem Informasi Akuntansi, Pemanfaatan Dan Kesesuaian Tugas Pada Kinerja Pengurus Koperasi. *Measurement : Jurnal Akuntansi*, Vol.11 No. 1 : 1-10 .
- Hien, L. T., Nguyen, T.-L., & Cuong, P. H. (2014). Key Determinants Of Information System Effectiveness - An Empirical Case In Lac Hong University. *International Journal of Information Technology and Business Management*, Vol.32 No.1 1- 14.

- Holbrook, A., Keshavjee, K., Troyan, S., Pray, M., & Ford, P. T. (2003). Applying methodology to electronic medical record selection. *International Journal of Medical Informatics*, 71(1):43-50.
- Iuliana, I. E., & Maria, C. (2016). Organizational Performance - A Concept That Self-Seeks To Find Itself. *Annals of the Constantin Brâncuși*, 179 - 183.
- Jen, T. F. (2002). Faktor-faktor yang Mempengaruhi Kinerja Sistem Informasi Akuntansi. *Jurnal Bisnis dan Akuntansi*, Vol 4(2), 135 - 154.
- Kasandra, Ayu Ari. 2016. Pengaruh Kualitas Penerapan SIA, Pemanfaatan, Dan Kepercayaan Teknologi Informasi Pada Kinerja Karyawan. *E- Jurnal Akuntansi Universitas Udayana* 8.3 Vol 14.1. 539-54.
- Komara, A. (2006). Analisis Faktor - Faktor Yang Mempengaruhi Kinerja Sistem Informasi Akuntansi. *Jurnal Manajemen, Akuntansi dan Sistem Informasi*, Vol 6, No 2, 143 - 160.
- Lin, W.-B. (2007). The exploration of customer satisfaction model from a comprehensive perspective. *Expert Systems with Applications*, 110 - 121.
- Mancini, D., Dameri, R. P., & Bonolo, E. (2013). Accounting Information Systems for Decision Making. *Lecture Notes in Information Systems and Organisation*, 1-12.
- Masruri, & Muazansyah, I. (2017). Analisis efektifitas program nasional pemberdayaan masyarakat mandiri perkotaan (PNPM-MP). *Journal of Governance and Public Policy*, Vol 4, No 2, 363 - 393.
- Murni, N. N., & Juliarsa, G. (2018). Pengaruh Efektivitas Sistem Informasi Akuntansi Pada Kinerja Karyawan dengan Budaya Organisasi Sebagai Variabel Mediasi. *E-Jurnal Akuntansi Universitas Udayana*, Vol.24(1), 715-740.
- Nnenna, O. M. (2012). The Use Accounting Information as an Aid to Management in Decision Making. *British Journal of Science*, Vol. 5 (1), 52 - 62.
- Nurhayati, N., & Koesdiningsih, N. (2018). The Effectiveness of Financial Accounting Information System with Approach of Organizational Culture and User and User Competency in Baznas North of West Java. *KnE Social Sciences*, 944-956.
- O'brien, J. A. (2002). *Management Information Systems: Managing Information Technology in the E-business Enterprise*. New York: McGraw-Hill.
- Ogah, I.-j. (2013). An Evaluation of the Relevance of Accounting Systems as a Management Decision Tool in Union Bank of Nigeria Plc, Uyo Branch of

- Akwa Ibom . *Greener Journal of Business and Management Business Studies* , Vol.3 (1), 038-045.
- Okour, S. M. (2016). The Impact of The Effectiveness of Accounting Information Systems on Operational Performance in Public Listed Industrial Companies in Jordan . *Journal of Social Sciences (COES&RJ-JSS)*, Vol.5(3), 263-276.
- Prasojo, L. H., & Pratomo, D. (2015). Pengaruh Kualitas Informasi, Kualitas Sistem, Dan Kualitas Layanan Aplikasi Rail Ticket System (RTS) Terhadap Kepuasan Pengguna Sistem. *e-Proceeding of Management* , Vol.2(1), 555 - 562.
- Putra, D. S. (2016). Pengaruh Kualitas Sistem, Kualitas Informasi Dan Kualitas Layanan Terhadap Kepuasan Pengguna Sistem Informasi Manajemen Rumah Sakit Daerah Kalisat Kabupaten Jember. *Jurnal Ilmiah INOVASI*, Vol.1(2), 98 - 101.
- Salehi, M., Rostami, V., & Mogadam, A. (2010). Usefulness of Accounting Information System in Emerging Economy : Empirical Evidence of Iran . *International Journal of Economics and Finance* , Vol 2(2), 186-195.
- Septianita, W., Winarno, W. A., & Arif, A. (2014). Pengaruh Kualitas Sistem, Kualitas Informasi, Kualitas Pelayanan Rail Ticketing System (RTS) Terhadap Kepuasan Pengguna. *e-Journal Ekonomi Bisnis dan Akuntansi*, Vol.1(1): 53-56.
- Shagari, S. L., Abdullah, A., & Saat, R. M. (2017). Accounting Information Systems Effectiveness:Evidence From The Nigerian Banking Sector. *Interdisciplinary Journal of Information, Knowledge, and Management*, Vol 12, 309 - 335.
- Singh, K. (2016). Influence of Internal Service Quality on Job Performance: A Case Study of Royal Police Department. *Procedia - Social and Behavioral Sciences*, 28 – 34.
- Stone, R. W., Good, D. J., & Baker-eveleth, L. (2007). The impact of information technology on individual and firm marketing performance. *Journal Behaviour & Information Technology*, Vol 26(6), 465 - 482.
- Suarta, I. M., & Sudiadnyani, I. O. (2015). Penentu Kepuasan Penggun Sistem Informasi Akuntansi Serta Pengaruhnya Terhadap Kinerja Karyawan . *Prosiding Simposium Nasional Akuntansi Vokasi*, 28 - 30.
- Tamilselvi, P. (2016). Service Quality – Customer Satisfaction. *IOSR Journal of Business and Management (IOSR-JBM)* , 29 - 31.

Trabulsi, R. U. (2018). The Impact of Accounting Information Systems on Organizational Performance: The Context of Saudi's SMEs. *International Review of Management and Marketing (EconJournals)*, Vol.8(2), 69-73.

Xu, J. D., Benbasat, I., & Cenfetelli, R. T. (2013). Integrating service quality with system and information quality: An empirical test in the e-service context. *MIS Quarterly*, 37(3), 777-794

Buku

Arikunto, S. (2013). *Prosedur Penelitian : Suatu Pendekatan Praktik*. Jakarta: Rineka Cipta.

Bodnar, G., & Hopwood, W. S. (2010). *Accounting Information System*. United State Of America: Pearson Education Inc.

Dharma, S. (2012). *Manajemen Kinerja Falsafah dan Penerapannya*. Yogyakarta: Pustaka Pelajar.

Fahmi, I. (2016). *Manajemen Sumber Daya Manusia, Teori dan Aplikasi*. Bandung: Alfabeta.

Ghozali, I. (2013). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 21, edisi ketujuh*. Semarang: Badan Penerbit Universitas Diponegoro.

_____. (2016). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 23, edisi delapan*. Semarang: Badan Penerbit Universitas Diponegoro.

Gujarati, D. N., & Porter, D. C. (2012). *Dasar-dasar Ekonometrika*. Jakarta: Salemba Empat.

Hasibuan, M. S. (2013). *Manajemen Sumber Daya Manusia*. Jakarta: Bumi Aksara.

Hartono, B. (2013). *Sistem Informasi Manajemen Berbasis Komputer*. Jakarta: Rineka Cipta.

Laudon, K. C., & Laudon, J. P. (2012). *Management Information Systems (Thirteenth ed.)*. England: Pearson.

Mangkunegara, A. (2017). *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: Rosda.

_____. (2011). *Manajemen Sumber Daya Manusia*. Bandung: Remaja Rosdakarya.

- _____. (2012). *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: Remaja Rosdakarya.
- Mangkuprawira, T., & Hubies, A. V. (2007). *Manajemen Mutu Sumber Daya Manusia*. Bogor: Ghalia Indonesia.
- Mujilan, A. (2012). *Sistem Informasi Akuntansi*. Madiun : WIMA Pers.
- Nazir, M. (2011). *Metode Penelitian*. Bogor: Ghalia Indonesia.
- O'Brien, J., & Marakas, G. (2011). *Managment Information System, 10th Edition*. New York: McGraw-Hill.
- Ramdhani, A. (2011). *Penilaian Kinerja*. Bandung: Sarana Panca Karya Nusa.
- Ratminto, & Winarsih, A. S. (2005). *Manajemen Pelayanan: Pengembangan Modal Konseptual Penerapan Citizen's Charter dan Standar Pelayanan*. Yogyakarta: Pustaka Pelajar.
- Rivai, V., & Sagala, E. J. (2013). *Manajemen Sumber Daya Manusia*. Jakarta: Raja Grafindo Persada.
- Romney, M. B. (2016). *Accounting Information Systems*. New York: Pearson.
- Romney, M. B., & Steinbart, P. J. (2012). *Accounting Information Systems*. United States of America: Pearson.
- Ronaldi, H. (2012). Analisis Faktor - Faktor Yang Mempengaruhi Kinerja. *Berkala Ilmiah Mahasiswa Akuntansi*.
- Santoso, S. (2012). *Panduan Lengkap SPSS Versi 20*. Jakarta: PT. Elex Media Komputindo.
- Sedarmayanti, & Hidayat, S. (2011). *Metodelogi Penelitian*. Bandung: Mandar Maju.
- Sinambela, L. P. (2011). *Reformasi Pelayanan Publik*. Jakarta: Bumi Aksara.
- Sugiyono. (2014). *Metode Penelitian Pendidikan Kuantitatif, Kualitatif dan R&D*. Bandung: Alfabeta.
- _____. (2015). *Metode penelitian kombinasi (mixed methods)*. Bandung: Alfabeta.
- _____. (2016). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.
- _____. (2019). *Statistika Untuk Penelitian*. Bandung: Alfabeta.
- Sunyoto, D. (2013). *Metodologi Penelitian Akuntansi*. Bandung: PT.Refika Aditama.

- Susanto, A. (2013). *Sistem Informasi Akuntansi*. Bandung: Lingga Jaya.
- _____, A. (2017). *Sistem Informasi Akuntansi*. Bandung: Lingga Jaya.
- Sutabri, T. (2012). *Analisis Sistem Informasi*. Yogyakarta: Andi.
- Sutrisno, E. (2013). *Manajemen Sumber Daya Manusia*. Jakarta: Kencana.
- Suwatno, & Priansa, D. J. (2014). *Manajemen SDM dan Organisasi Publik dan Bisnis*. Bandung: Alfabeta.
- Stair, R., & Reynolds, G. (2010). *Principles of Information Systems*. United States of America: Course Technology.
- Tjiptono, F. (2015). *Strategi Pemasaran*. Yogyakarta: Andi.
- Tjiptono, F., & Chandra, G. (2016). *Service, Quality dan Satisfaction*. Yogyakarta: Andi.
- Umar, H. (2011). *Metode Penelitian*. Jakarta: PT. Raja Grafindo Persada.
- _____. (2013). *Metode Penelitian untuk Skripsi dan Tesis*. Jakarta: Rajawali.
- Yani, M. (2012). *Manajemen Sumber Daya Manusia*. Jakarta: Mitra Wacana Media.
- Zeithaml, V., & Bitner, M. (2003). *Services Marketing*. Boston: McGraw Hill.

Website

- AICPA, (2018). *What is Accounting?* Diambil kembali dari Accountingverse.com: <https://www.accountingverse.com/accounting-basics/what-is-accounting.html>
- Agustinus, M., & Fitriyani, E. (2018, June 6). *Kumparan Bisnis*. Diambil kembali dari Kumparan: <https://kumparan.com/@kumparanbisnis/kisruh-garuda-indonesia-ancaman-pilot-mogok-hingga-luhut-turun-tangan>
- Khadafi, U. S. (2012, July 16). *Hukum Online : Berita*. Diambil kembali dari Hukumonline: <https://www.hukumonline.com/berita/baca/lt5003e488e2307/fitra--telkom-berpotensi-jadi-bumn-terkorup/>
- Pratama, A. F., & Waskita, F. (2018, January 7). *Tribunnews : Nasional*. Diambil kembali dari Tribunnews: <https://www.tribunnews.com/nasional/2018/01/07/sistem-pembelian-tiket-kereta-sempat-gangguan>
- Webster, M. (2019). *Dictionary*. Diambil kembali dari Merriam-Webster.com: <https://www.merriam-webster.com/dictionary/accounting>

