

ABSTRACT

This research was conducted based on low performance accountability data of the Bandung City Department of Transportation. The purpose is to determine how much work stress and employee engagement influence to employee performance through organizational commitment especially for Bandung Transportation Service employees, either simultaneously or partially. The research using descriptive and verification method with total sample of 113 respondents. Data collection techniques used were interviews, questionnaires and observations. This research also using path analysis, multiple correlation, the coefficient of determination and hypothesis testing for data analysis. The results showed that there is a positive and significant influence between job stress and employee engagement on organizational commitment either simultaneously and partially. The dominant independent variable is job stress. Organizational commitment has a positive and significant effect on employee performance.

Keywords : Job Stress, Employee Engagement, Organizational Commitment, Employee Performance