**ABSTRACT**

**Thesis entitled "Internal Communications Function in improving the performance of the employees of the Bank BTN Kc Bandung". The paper work of uncovering and exposing the clarity of effective performance due to internal comunication entwined well in it, both among employees as well as relations with his superiors as they work.**

**In this Thesis it will be revealed that the Division of the variable between the Internal communication with employees ' Performance against the results for the success of the effective work. both variable is implementation of persuasive communication support the occurrence relationship among employees as well as with his superiors.**

**The method in this research using observation methods with quantitative type. Data collection techniques in the form of the now directly into the field, interviews and in-depth study of the literature. This study involves 13 unit at Bank BTN Branch Office Bandung as the source of information is falid.**

**This research aims to know us and to measure the extent of the level of effectiveness of the employee's performance in Bank BTN Branch Office Bandung can be supported by activities and communication approaches in particular Internal communication.**

**Keywords: Bank BTN Branch Office Bandung, Internal Communication, Employee Performance Efetkitifitas**