***ABSTRACT***

*This research is motivated by the problems faced by the public as users of health services organized by UPTD healthy center Telukjambe East Telukjambe Karawang distict regency where the problem was about the health insfrastructure is inadequate space and lacj of health resource.*

*The purpose of this study is was to determine The Quality of Public Service at UPTD Telukjambe District of East Karawang regency. This research uses descriptive method with qualitative approach. Interviews were conducted with informants were determined by purposive sampling. Researchers took informan from Sub Division Of Administration in UPTD Telukjambe health center and patient of healthy center Telukjambe. Data were obtained through indepth interviews, Observation adan Documentation. This research uses a theory based on six aspect, namely: Transparency, Accountability, Conditional, Participatory, Equal Rights, Balancing Rights and Responsibilities.*

*On the research in the healthy center Telukjambe East Karawang district the six aspect of the needs serious improvement because UPTD healthy center Telukjambe East TelukjambeKarawang district has not been open about the cost of treatment, administrative requirements, the execution time of service, as well as less friendly healthy center staff Telukjambe, UPTD healthy center Telukjambe Karawang District supposed providing information boards and repair services.*

***Keywords: Quality, Service, Public, Healthy Center.***