An analysis of English Speaking Skill on Telephone Operator at G.H. Universal Hotel

A Research Paper

Submitted to the English Department Faculty of Arts and Letters Pasundan University as a Partial Fulfillment of Requirement for Taking the Sarjana Degree

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Declaration

I hereby certify that this paper is completely my own work and that I have quoted some statements and ideas from other sources, and they are properly acknowledged in the text.

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