***ABSTRACT***

*This study entitled "Interpersonal Communication Between Leaders and Employees On Public Relations and Protocol Section in Sumedang District." Interpersonal Communication is very important for a government agency in order to support the performance of the leaders and employees.*

*This study aims to determine the interpersonal communication between the leadership and employees in general, to find out what are the factors that inhibit interpersonal communication between the leadership and employees and to know the efforts undertaken by leaders and employees in overcoming barriers in interpersonal communication on the Public Relations and Protocol in the Regional Secretariat of Sumedang Regency.*

*This research uses qualitative research type. Qualitative research is research on descriptive research and tend to use analysis. The process and the meaning or perspective of the subject are highlighted in qualitative research. The framework in this research is also emphasized on the 5 elements of interpersonal communication support quality such as openness, empathy, support, positive feeling, and equality or equality.*

*The result of this research is that there are 5 positive attitude of interpersonal communication including openness, that is willingness to respond with pleasure of information received in facing interpersonal relationship. Empathy, that is to feel what others feel. Support, ie an open situation to support effective communication. Positive feeling, that a person must have positive feelings toward him, encouraging others to create a conducive communication situation for effective interaction. Equality or equality, ie the tacit recognition that both parties value, is useful and has something important to contribute.*

*The suggestions that researchers recommend based on the results of research that is done. We recommend that the offices of Sumedang District Government agencies maintain the five indicators of the positive attitude of interpersonal communication, so that the attitude of openness, empathy, positive feeling, mutual support and equality or equality continue to grow to each of the leaders and employees so as to improve the quality of performance in the Public Relations and the Protocol at the Regional Secretariat of Sumedang Regency.*

*Keywords: Interpersonal Communication, Leadership, Employee.*