

ABSTRACT

This research title is “internal communication function in improving performance of regional income services of kabupaten karimun” with the sub-title is descriptive analysis about internal communication function in improving performance of regional income services of kabupaten karimun.

This research is about knowing internal communication function in case to upgrading performance from regional income services in kabupaten karimun, to spot the communication problem that happen in improving the services, to knowing what the services already done for improving performance of regional income services of kabupaten karimun.

The method that I use for this research is descriptive analysis method, with all the data collected from library, field study, observation, interview and questionnaire that had been spread to 106 respondent.

From the research, I can conclude that internal communication at regional income services of kabupaten karimun is success in improving the performances of the services, which is the services has been functionally upgraded.