ABSTRACT

 Based on the results of research conducted by researchers at Bandung Social Service Office, the main problem in research is the performance of employees who have not optimal. This can be seen from the indicators as follows: Prominence (Promniness) Still low indicated by employee awareness in attendance on working hours not yet on time. The quality of work done by the Employee especially in the Sub-Division of General and Personnel, there are still employees in the collection, management, storage and maintenance of data and documentation of personnel not listed neatly and stored well.

 Based on these problems, the researcher suspects that they are caused by: (1) Different human behavior, because the skill and ability of a worker are different, (2) every employee has different needs and expectation in his life purpose, The choice of how he acts in accordance with his objectives.
The method used by the researcher is the descriptive method in which the method of focusing at the time of the research takes place by describing the events or events used to find and collect data and facts obtained from the field

The conclusion that the behavior of Bureaucracy has a strong enough influence on the performance of employees, because the behavior of Bureaucracy is very important in an organization that makes performance results more optimal
Result of framework of Thought above, hence researcher formulate hypothesis as follows: The existence of Influence of Organizational Behavior of Employee Performance in Bandung City Social Service Office.

The obstacles faced Perilku Bureaucracy on the Performance of Bandung Social Service Officials namely, Lack of Control system and less applicable sense of responsibility to the work by the leader to the employees at the Office of Social City Bandung.

Efforts undertaken in overcoming obstacles to education and training to employees whose ability is not the same as others who already have the ability to qualify and coordinate with BKD (regional kepagawain body) to add or recruit employees who are competent so that it can perform the performance with Good and provide satisfactory work for the community.

Keywords: Bureaucratic Behavior and Employee Performance