***ABSTRACT***

*Based on the results of researchers observations on the Civil Registry Department of Population and Civil Registration Bandung City obtained that Performance Employees still low, therefore required a motivation to improve employee performance by taking attention the needs of these employees which can be seen from Indicator Motivation: Physiological Needs, Safety Needs, Social Needs, Needs of Awards, Self-Actualization Needs, the giving of motivation is performed by the Head of the Civil Registry.*

*This research uses quantitative approach and the method used is descriptive method, data collection techniques and field research consisting of observation, interview, and questionnaire distributed to the respondents as much as 58 employees using census techniques and data collection techniques using ordinal scale using likert techniques.*

*The obstacles faced in providing motivation to the performance of employees with attention to every need that is: from the physiological needs that the workplace comfort is still lacking, this is caused by the dense situation of the workplace room, from the self-actualization needs can be seen in this situation less able to resolve the saturation every employee. So that it can inhibit the giving of motivation in order to improve employee performance.*

*The efforts which is conducted in the Department of Population and Civil Registration of Bandung, especially the Civil Registry are: should more improve the activities that can entertain mood of every employee like outbound and entertainment, changing the atmosphere of the place or work space because of the space and facilities is very dense and many files are stacked unorganized so as to cause discomfort in work.*

*The conclusion that the researchers can put forward based on the results of questionnaire by using SPSS application, interview and observation shows that there is influence of motivation on employee performance equal to coefficient of determination (R2 x 100%) or 42,5%, and there are other influence that is not undefined by researchers other than motivation variables. Therefore, the conceptual hypothesis regarding the influence of Motivation on Employee Performance is tested.*

*Suggestions which researchers can put forward in the form of practical advice with more attention to things to do and academic advice by expanding insight, knowledge and developing data and information about the importance of motivation on employee performance for the smooth work that is charged.*