***ABSTRACT***

***This research Titled "The Role of Internal Communication in Improving Employee Performance in the Department of Tax" with Sub Title Study Descriptive Analysis on Role of Internal Communication in Improving Employee Performance in BKKBN West Java".***

***The objective of the study is to determine the extent of the role of internal communications can improve the performance of employees at the BKKBN West Java, and also to identify any obstacles and efforts to increase the performance.***

***The method used is descriptive analysis method. Data collection technique is a literature study, observation, interviews and questionnaires were distributed to 102 respondents.***

***Based on the research result that the internal communication in BKKBN West Java succeeded in implementing Internal Communication, so as to meet the satisfaction of the Head BKKBN West Java.***

***BKKBN West Java has a high priority to the satisfaction of the leadership. Internal communications in the BKKBN West Java always realize the optimal work performance.***