

Abstract

Stella Palmolivesstly (095020134), title of this research is Lecturer Performance Influence on Student Satisfaction Study of Economic Education Program FKIP Pasundan University Bandung, guided by Prof. Dr. H. Asep Sjamsul Bahri and Dra. Hj. Ani Setiani, M.Pd. This study aimed to identify and assess the effect of faculty performance to satisfaction of Student Satisfaction Study of Economic Education Program FKIP Pasundan University Bandung. The research was conducted on Economic Education Program FKIP Pasundan University Bandung with a sample of students as many as 38 people. The method used is the quantitative approach, the method and pengoperasiaannya descriptive analysis using SPSS 21.0 for windows. The results of this study are as follows: 1) The state of faculty performance Economic Education Program FKIP Pasundan University Bandung included in both categories, with a mean score - average of 3.89, 2) the state of student satisfaction FKIP Economic Education Studies Program University of Pasundan Bandung is on both categories, with an average score of 3.98; 3) there is influence of faculty performance (X) to the student satisfaction (Y) with a total effect of 74.8%. And the balance of 25.2% is a variable that is not examined in this study that affect student satisfaction. The conclusion of this study is proven there is influence between the competence of lecturers to the satisfaction of students of Economic Education FKIP Pasundan University Bandung. As the end of the study authors gave suggestions to the lecturers in Economics Education Program FKIP University of Pasundan Bandung in order to improve the performance of lecturers and continuing professional development to improve student satisfaction.

Keywords: performance of faculty, student satisfaction