*ABSTRACT*

*Based on the results of the study examined issues concerning the discipline of work associated with the low quality of public services in the Department of Highways and Irrigation Dina Bandung. This study to determine how much influence the discipline of work on the quality of public services and to identify barriers - barriers in the discipline of work in improving the quality of public services and businesses - businesses to overcome obstacles - obstacles in implementing discipline in improving the quality of public services in the Department Dina Marga and Watering Bandung.*

*The method used in this study yatu research methods deskriptuf, while the research techniques dgunakanie library research and field research that uses observation non paertisipan, interviews, and questionnaires using the technique samples distributed to all employees who were 30 respondents barriers - barriers faced namely the lack of personnel and lack of discipline Kanor existing equipment.*

*Efforts - efforts to overcome obstacles - obstacles faced is operating system with the procedures as much as possible and empower the Human Resources strives to provide the facilities required by employees*

*The conclusions are based krteriainterpestasi correlation coefficient showed that the work discipline has the effect of labor discipline to the quality of public services amounted to 50.2% and conceptual hypotheses regarding the discipline of work on the quality of public services tested. Advice from researchers that do terguran to employees who are not disciplined by giving a warning letter and create a comfortable working space.*