**ABSTRACT**

**This study entitled " FUNGSI KOMUNIKASI VERTIKAL DALAM MENINGKATKAN KINERJA KARYAWAN DI HOTEL CALIFORNIA BANDUNG'' the goal held research is to figure out how to vertical communication against karayawan in a company to increase employees ' performance right in building a company with good therefore researchers chose Bandung to Hotel California in thoroughly.**

**This research method using the methods of descriptive research. Data gathering techniques in doing through the study of librarianship and study field which consists of observation, interview and spread of the now, a Technique that researchers do is 45 people in census Techniques employess California Hotel Bandung.**

**The obstacles in dealing with the Hotel California Bandung too otoriternya tops against employees, leaders don't want to hear a positive opinion of the employee, not the adnya Award for employee discipline, thus many things to fix in the Hotel California in order to overcome the obstacles in the company.**

**Effort undertaken among other to maximize the infrastructure, provide understanding about the importance of an opinion , the necessity reward for employees who are highly dedicated , so that employees can better improve its performance for the company.**

**Researcher recommendations related to this research, amomg others , the California Hotels Bandung should optimis sember human resources and change how it worksless well for the better , so that created harmony between superiors and subordinates as well so that employees could be better in serving the guests.**