

ABSTRACT

This research Titled "The Role of Internal Communication in Improving Employee Performance in the Department of Tax" with Sub Title Study Descriptive Analysis on Role of Internal Communication in Improving Employee Performance in Tax Office Bandung ".

The objective of the study is to determine the extent of the role of internal communications can improve the performance of employees at the Tax Office Bandung city, and also to identify any obstacles to improved performance.

The method used is descriptive analysis method. Data collection technique is a literature study, observation, interviews and questionnaires were distributed to 60 respondents.

Based on the research result that the internal communication in Bandung Tax Office succeeded in implementing Internal Communication, so as to meet the satisfaction of the Department Head of Land and Building Tax Bandung.

Department of Land and Building Tax Bandung has a high priority to the satisfaction of the leadership. Internal communications in the Tax Office in Bandung always realize the optimal work performance.