**ABSTRACT**

***Internal communication role to increase work-motivation in human resources divison of west java police department is elaborated to know how a good management internal communication could motivate the work of personel.***

***Method of the research is analytic-descriptive-study. Data-acumulating method is by library study, observation, spreaded questioner and interview directly to Human Resources Division of West Java Police Departement.***

***According to result of research, it is recognized that internal communications function at Human Resources Division of West Java Police Departement has functioned properly. Still, there are some point which must be concerned to support all needs of work, specially at insufficient Human Resources facility.***

***Restrains which founded by researcher is the less-efficient and less innovative in accomplishing a job. This thing could be seen at the moment that the personnel did their job. Lack of professionalism, the Human Resources division personnel is not good enough at time management and less-competence at their job, added by the unsupportive human-resources facility.***

***Efforts which had been executed to handle the restrains is that the personnel should be highly-initiated for the job without having to wait for the leader instruction. Each personnel is obligated to have high professionalism for their obligation. Human Resources Divison of West Java Police department has to support basic need to do their jobs. Funds for like facility should be allocated for the importance of the job.***

***Researcher suggestion is that to improve motivation at work, internal communication should be well and frequently performed that good relationship between personnel and leader could be made. Professionalism at work should always be improved to form maximal performance result solving of a problem.***